



Meet JPay

Quick reference guide to the JPay services available to you



JP5mini Tablet

Music, games, email, photos and more

- Buy a JP5mini Tablet from the kiosk, or your loved ones can buy one for you
- With the tablet, you can purchase music or eBooks from the kiosk and download them
- Includes games, FM tuner and more

Email

Stay in touch with your loved ones through email

- Invite your friends and family to email with you
- Buy stamps – you need a stamp for each email you send
- You can view photo attachments, and view and send eCards from the kiosk



VideoGram

Exchange 30-second video clips with your loved ones

- They must have the free JPay app on their smartphone
- You can view your VideoGrams and record your own on the kiosk
- Go to the kiosk and select VideoGram to get started



Media Account

Your friends & family can deposit money in your JPay media account

- Buy stamps, music and more with your media account
- You can use 100% of your media account funds – no deductions



Video Visitation

Chat face-to-face with your loved ones

- Your friends & family schedule a session on JPay.com
- Log into the kiosk at the scheduled time
- 30-minute sessions available

Email, VideoGram and Photo Attachment Guidelines

Email, VideoGrams and photo attachments that contain any of the following will not be delivered and stamps will not be refunded. Your loved ones may also lose their privileges to the service.

- Showing of cleavage or the midsection
- Tube/tank/spaghetti string dresses, tops, shirts or muscle shirts
- High cut shirts, shorts, skirts or dresses
- Sleeveless shirts or tops
- Beach wear or transparent clothing
- Gang signs or gang related clothing wear
- Illegal acts, including but not limited to displaying drugs, weapons, abuse to animals or children
- Nudity
- Anything sexual in nature, including sexual gestures or sexual "adult toys"
- Profanity
- Anything of a threatening nature

IMPORTANT: for questions or concerns with JPay services, submit a help ticket directly to JPay through the kiosk